

# Getech's device-to-desk service keeps the University of Wolverhampton running smoothly

## The Requirement

The University of Wolverhampton needed an NDNA partner who could support their busy IT team during multiple significant desktop deployments that wouldn't disrupt everyday activities.

## The Solution

Getech's flexibility and a willingness to partner with the University on large-scale deployments had been successfully demonstrated during a previous Lot 1 NDNA contract.

The Getech team were able to show value for money with their proposal by consolidating the notebook and desktop requirements along with a proven track record of reliability and security provided by the Lenovo hardware.

## The Result

Getech supplied a solution that provided the university with a device-to-desk service, working to a schedule that would not interrupt students or staff.

Getech technicians worked to remove and recycle the old equipment, then unpack, set up and configure the new devices. Finally, all packaging was removed, leaving the area ready for the students and staff to log-in the next day. All of the work was carried out with minimal disruption.



## Background

The roots of the University of Wolverhampton date back to the 19th century when teaching began at the School of Art in 1851.

In 1992, Wolverhampton Polytechnic was granted university status and became the University of Wolverhampton. Today, four faculties offer courses in more than 70 subjects and more than 4,000 students are graduating each year.

In 1957, the College was awarded one of the earliest digital computers in the UK. Renamed WITCH, Wolverhampton Instrument for Teaching Computation from Harwell, it was the first computer to ever be used at the College and remained in use until 1973.

The University has recently completed a 7-year building programme that has seen over £100m of investment with a further £45m recently agreed. This has created some of the most modern facilities ever seen in higher education in the UK.



*"We've had a long-standing relationship with Getech which we've been really happy with, so it was easy to build on these foundations and move to a single point of contact with them. This has proved beneficial for the University in terms of account management and standardisation with Lenovo devices. The implementation of device-to-desk was seamless. Whenever we've had a requirement to do something a little different from the norm, Getech has always helped us achieve what we want to achieve, so we knew at any point we could pick up the phone and get a swift and effective response. We would absolutely recommend Getech to other institutions".*

**Matthew Flower**  
Assistant Director and Head of Digital Architecture  
IT Services, University of Wolverhampton